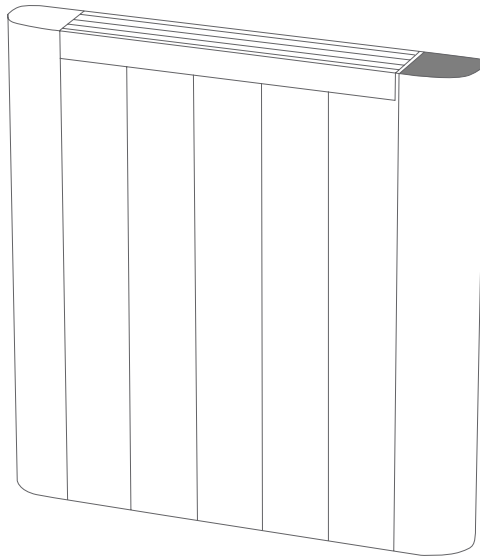




## INSTRUCTION MANUAL

### Delux Elite Ceramic Core Radiator



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## Introduction

Models covered by this instruction sheet:-  
DXE1000R(A) 1kW, DXE1500R(A) 1.5kW & DXE2000R(A) 2kW Delux Elite  
Ceramic Core Radiators



**IMPORTANT** Read these instructions fully before using the appliance.  
Retain these instructions for future reference.

**NOTE** The appliance may only be used in a fixed position and only for the purpose described. It is not for outdoor use!

The rating of this product (as marked on the product identification plate) is based on specific loading tests. Normal use or the use of other recommended attachments may draw significantly less power.

## SAFETY INSTRUCTIONS

Please read these instructions before operating the appliance.

- Use only the voltage specified on the rating plate of the heater.
- Do not cover or restrict airflow to the inlet or exhaust grilles in any manner as the appliance may overheat and become a fire risk.
- Do not cover grilles, block entry or exhaust of airflow by placing appliance against any surface. Keep all objects at least 1 metre from the appliance.
- Do not place the appliance close to a radiant heat source.
- Do not operate in areas where gasoline, paint or other flammable liquids are used or stored.
- This appliance heats up when in use. To avoid burns, do not let bare skin touch any hot surfaces. Switch off and leave to cool before moving.
- Do not use the appliance to dry clothes.
- Do not insert or allow foreign object or metal utensils to enter any ventilation or exhaust opening. This may cause an electric shock, fire or damage to the appliance.
- Do not immerse in liquid or allow liquid to run into the interior of the appliance, as this could create an electrical shock hazard.
- Do not reach for an appliance that has fallen into water. Switch off at the power supply and unplug immediately.
- Do not operate any appliance with a damaged cord, plug or after the appliance malfunctions or has been dropped or damaged in any manner.

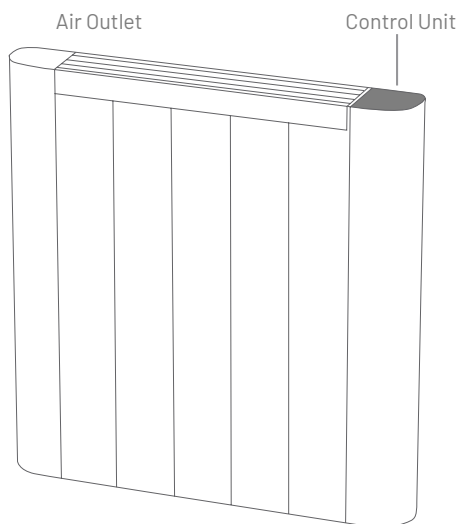
- Return to a qualified electrical professional for examination, electrical or mechanical adjustment, service or repair.
- Do not operate appliance with wet hands.
- The most common cause of overheating is deposits of dust or fluff in the appliance. Ensure these deposits are removed regularly by isolating power to the appliance and vacuum cleaning air vents and grilles.
- Do not use this appliance in a window as rain may cause electric shock.
- Do not use abrasive cleaning products on this appliance. Clean with a damp cloth (not wet) rinsed in hot soapy water only. Switch off at the power supply before cleaning.
- Do not connect the appliance to the mains voltage until completely assembled and adjusted.
- This appliance is not intended for use in outdoor locations.
- Do not use this appliance in the immediate surrounds of a bath, shower or swimming pool. IP24 rating requires installation at a minimum of 0.6 metres from any water source.
- Always operate upright.
- Do not operate with cord set coiled up as a build up of heat is likely.
- The use of an extension cord with this appliance is not recommended.
- Do not remove plug from power socket until the appliance has been switched off.
- Do not remove plug from power socket by pulling the supply cord - always grip the plug.
- Do not allow cord to come in contact with heated surface during operation.
- Do not run cord under carpeting, throw rugs or runners etc. Arrange cord away from traffic areas so that it will not be tripped over.
- Do not twist, kink or wrap the cord around the appliance, as this may cause the insulation to weaken and split. Always ensure that all cord has been removed from any cord storage area.
- Do not store appliance while it is still hot.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.
- The appliance must not be located immediately below a socket outlet.
- Do not use this appliance with another programmer, timer or any other device that switches the heater on automatically.
- All covers for this appliance are intended to prevent direct access to the heating elements and must be in place when the appliance is in use.

- **WARNING:** In order to avoid overloading and discolouration, do not cover the heater.
- To reduce the risk of electric shock, do not immerse or expose the product or flexible cord to rain, moisture or any liquid other than those necessary for correct operation of the product.
- Electrical installation must be carried out by a qualified professional in accordance with the latest edition of the IEE wiring regulations.
- If the supply cord is damaged, it must be replaced by a qualified professional in order to avoid a hazard.
- Use this appliance only as described in this manual. Any other use is not recommended by the manufacturer and may cause fire, electric shock or injury.
- Discolouration of unit indicates excess dust build up and/or unit being covered by damp materials. We highly recommend the appliance is cleaned on a regular basis. Discolouration is not covered by the warranty.

## Specification

Model Number	DXE1000R(A)	DXE1000R(A)	DXE2000R(A)
Rated Power	1000W	1500W	2000W
Rated Voltage	220-240V~ 50Hz		
Dimensions (mm)	560 x 580 x 88	880 x 580 x 80	960 x 580 x 80

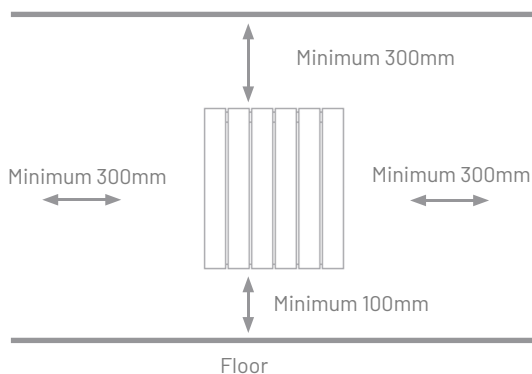
## Drawing



## Heater Position



This heater **MUST** be installed to the minimum required distances at the four sides of the heater.



## MOUNTING GUIDE

1. Be sure to keep the distance between the heater and floor, wall at least 30cm as above.
2. Use drill dimension paper to drill top two holes( 8) on the wall and put the expansion screws in the holes as picture (Fig 1).
3. The hook racks are pre-assembled on the back of the heater. Hang the top two hook racks on the screws as picture (Fig 2). Mark the two bottom hook racks' position on the wall and take away the heater, then drill bottom two holes( 8) on the wall and put expansion screw's plastic cover in the holes as picture (Fig 2).
4. Hang the heater on the wall and put the expansion screws in the bottom two holes as picture (Fig 3).

**CAUTION:** Before starting the appliance, make sure it's Wall-mounted correctly. If it's not parallel to the floor, technical problems can occur.

Fig 1.

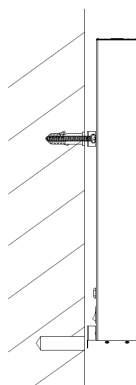


Fig 2.

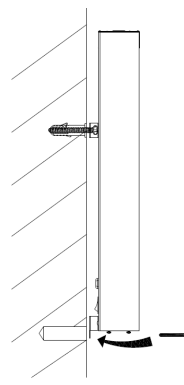
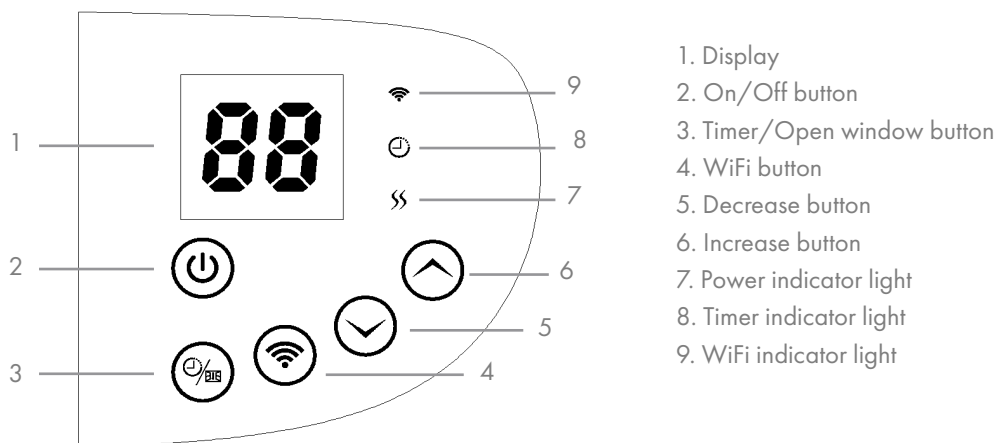



Fig 3.

## CONTROL PANEL



## OPERATION






### POWER ON

- Connect the unit to the power supply. The heater will enter into standby mode and show "OF" on display. Press  button to turn on the heater. The unit is set to 22 °C by default.





### TEMPERATURE SETTING

- Temperature setting range is 5 °C - 35 °C.
- Default temperature setting is 22 °C.
- Press  or  button to set temperature, the temperature will increase or decrease by 1 °C after each pressing. Temperature will be displayed after setting.


### TIMER FUNCTION

- Press  button, "00" will flash on display, then press  or  button to set timer. Each press adjusts the timer by 1 hour. Press  button to save setting, or wait 15 seconds to save automatically. Timer indicator light be red after setting.
- Timer set range is 0 to 24 hours.
- Press  button again to modify or cancel timer setting.
- After the timer finishes the heater will enter into standby mode.

## OPEN WINDOW FUNCTION

- The heater has an open window function.
- Default setting of open window function is off.
- Press and hold  button for 5 seconds, display show "F0", then press  button to set open window function, the unit will display "ON", press  button again to turn off open window function, the unit will display "OF", then press  button to save setting, or wait 15 seconds to save automatically.

Open window function description:



1. If you open a window near the unit and the temperature drops 2 °C or more within two minutes, the sensor will switch off automatically and the unit will display "F0" on the display.
2. The heater will be switch back on automatically after 10 minutes. However you can manually restart the heater before the 10 minutes end by pressing . The unit will automatically start in the previous operation mode.

## LOCK FUNCTION

The lock function disables the product control panel and can only be set using the app. Once set the the lock function will stay active, even if you power the unit off and back on.

Use the app to turn the feature off, alternatively reset the unit as shown below

## RESETTING THE HEATER

- Turn off the heater by power switch and turn on again within 10 seconds, then press and hold  and  buttons for 3 seconds to reset.

## MAINTENANCE

1. ALWAYS isolate the unit from the power supply and let it cool before any maintenance.
2. Clean the unit at least once a year with a vacuum cleaner to remove any dust.
3. Clean the outside of the unit by wiping with a damp cloth and drying with a dry cloth.

Never immerse the appliance in water and never allow water to enter the unit.

# APP

Users can use mobile phone scanning the QR code to download APP.



## CONNECTING THE HEATER

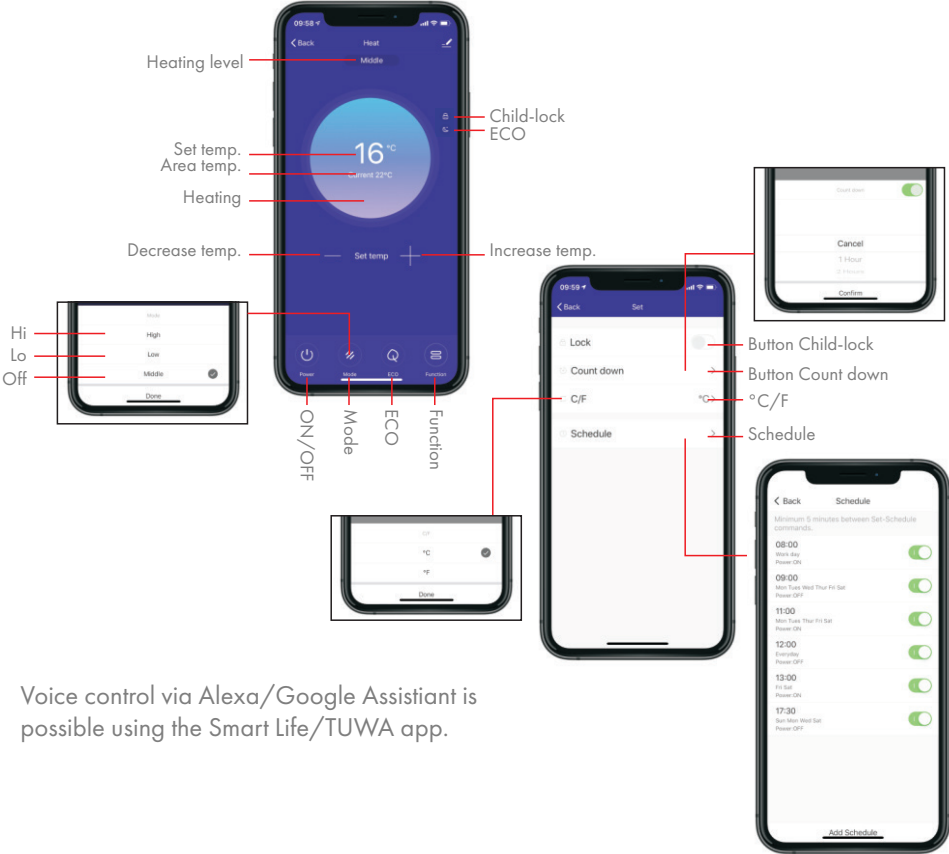
### Manual Set Up is Recommended

Open app, fill in required user details then follow the steps on screen. Select add device > Select Small Home Appliances > Select Heater (Wi-Fi) > Enter Wi-Fi Name & Password > Click Next, then heater is connected. If connection fails, press heater panel button 1 for 3 seconds to reset the heater, then reset Wi-Fi by holding button 8 for 5 seconds and try to connect again.

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# USING THE APP



Voice control via Alexa/Google Assistant is possible using the Smart Life/TUWA app.

## WARRANTY

1. This product is guaranteed for a period of 3 years from the date of purchase against faulty components and manufacturing defects.
2. This warranty does not cover wear and tear, or misuse and abuse. Transportation, freight cost and labour costs are excluded.
3. Before taking any action in the event of a fault, contact our customer service team who will assist you. The products serial number and proof of purchase must be provided.

In the event of a faulty product, deXpro will replace faulty parts or at its sole discretion replace the product.

INFORMATION FOR CORRECT DISPOSAL OF THE PRODUCT IN  
ACCORDANCE WITH THE EUROPEAN DIRECTIVE 2002/96/E.



At the end of its working life this equipment must not be disposed of as household waste. It must be taken to a local authority waste collection centre or to a dealer providing this service. Disposing of electrical and electronic equipment separately enables its components to be recovered and recycled to obtain significant savings in energy and resources. In order to underline the duty to dispose of this equipment separately, the product is marked with a crossed out dustbin.

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